

# Spring Welcomes

## refugees in Sheffield

Sheffield  
Project for  
Refugee  
INtegration  
& Growth





**Our services are offered from:**

The City of Sanctuary at  
37 Chapel Walk, Sheffield City  
Centre, Sheffield S1 2PD  
Mon-Thurs 10a.m–4pm.

**To register a refugee:**

Contact by phone or WhatsApp to  
make an appointment at  
07421313518.

At both centres the refugee will  
receive a warm welcome. We will go  
through a simple assessment form to  
find out the short and long term  
needs. We will then support  
them in engaging with any of the  
partners overleaf.

This approach means that support  
can be coordinated more easily and  
refugees do not have to find their  
way round Sheffield when they are at  
their most vulnerable.

Following the assessment, the  
partners will contact the service user



**Where to find us:**



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## Sheffield Project for Refugee Integration and Growth



*“The Sanctuary is a place of welcome,  
a place I can get help when I need it”*

SPRING Client



# spring

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SPRING is a collaboration of six organisations helping refugees settle into the local community.

We offer help to refugees when they receive "leave to remain" and need support accessing housing, benefits and immigration advice. We also help with practical issues such as opening a bank account, registering with a GP etc.

Once these urgent needs have been addressed, we support individuals with their longer term integration, such as learning English, routes into volunteering, education, training, and finding a job.

We can provide limited support for those who've experienced trauma and also signpost to a variety of activities supporting mental and physical wellbeing across Sheffield.

## Wednesday drop in info:

Register at SPRING and meet our partners at Victoria Hall, Norfolk St, Sheffield, S1 2JB on Wednesdays, 1-4 p.m. Please bring identification documents with you (Passport or BRP).

## Here you can get support with:

- Food Bank voucher and clothing
- English classes and education
- Volunteering and employment support
- Education and mentoring
- Support with accessing benefits
- Opening a bank account
- Legal advice
- Council referrals
- NHS advice and mental health assistance
- Housing advice



## Our partners:

**The Sanctuary:** a safe space where refugees can relax, use a computer and access a wide range of information, advice and support. 0742 131 3518

**To Visit:** 37 Chapel Walk, Sheffield, S1 2PD  
<https://sheffield.cityofsanctuary.org>

**New Beginnings Project** providing support for clients to access opportunities in volunteering, employment, education and participation in social activities in Sheffield.

<https://www.vas.org.uk/the-new-beginnings-project-2/>

**Citizens Advice Sheffield** provides one-to-one help with benefits, immigration, housing and debt.

[www.citizensadvice.org.uk](http://www.citizensadvice.org.uk/sheffield)

**SAVTE** offers English language (ESOL) classes, English Conversation practice groups, and one-to-one learning at home with volunteer teachers. 0114 212 3050

<https://savte.org.uk>

**Sheffield City Council** support and guidance with applying for housing and opening bank accounts.

<https://www.sheffield.gov.uk>

**SOLACE** offers specialist therapeutic support for refugees experiencing trauma and mental health issues. Referrals to this service can only be accepted via the SPRING partners. [www.solace-uk.org.uk](http://www.solace-uk.org.uk)